

WINTER 2009 NEWSLETTER

Greetings to all of our esteemed customers!

Has it already been a year since our last newsletter? The past year has gone by so fast! We just want to thank you and let you know that we appreciate all of your support over the years, and we are looking forward to serving you in the years to come.

With this occasional newsletter, we hope to better keep in touch with all of our clients and supporters.

NEW DESIGNER!

We have added a new member to the CBKR team! **Jackie Alonzo designer extraordinaire!** She has been with us for one year now as a part time designer and estimator. She came to us with ten years of kitchen and bath design experience. Now CBKR clients are able to reap the benefits of her experience and resources.

In addition to designing and estimating, Jackie is helping us to be more involved in Willow Glen community activities such as the Willow Glen Sidewalk Sale, The Italian Family Festa and others.

LOTS OF KITCHENS AND EXTENSIVE REMODELING PROJECTS:

Over this past year we have had the pleasure to work with some very wonderful clients. We have remodeled many kitchens and done some pretty extensive projects. Please be sure to view our showroom and photo snapshot areas on the website to see some of the beautiful photos!

UPDATED WEBSITE!

The new and improved website is up and running and now we have a lot more photos of projects that we have completed. Take a look and you may see some kitchens and baths that you recognize! If we did not get a good photo of your project because paint and accessories were not completed by the time we took our snapshots, please give us a call. **We would love to come by and say hi and take some photos.**

ANNIVERSARIES:

15 YEAR ANNIVERSARY! It has been 15 years since Allyn founded the company, and we are focusing even more on attention to detail, customer satisfaction, communication and quality workmanship. That formula has always worked for us, and we feel this is the reason 2009 has been our best year, despite these tough economic times.

7 YEAR ANNIVERSARY! Yolanda (Yoli for short) has been with us now for 7 years as our office manager. She is the voice you hear when you call the office. Yoli is the miracle worker that makes sure that materials get ordered on time and contractors know where they need to be. She also makes sure that your invoices and change orders are accurate.

10 YEAR ANNIVERSARY! We have now been at our Lincoln Avenue office for 10 years. In those years we have seen lots of changes and growth on Lincoln Avenue. Most notably is the facelift to our building and the addition of our own showroom downstairs. We opened our private showroom **2 years ago**. We have displays of cabinetry, tile, countertops, bathroom fixtures and kitchen vignettes where our clients can see our workmanship, and select materials for their projects. We keep our overhead low by meeting with our clients by appointment rather than staffing a retail showroom full time.

- Call us for an appointment if you would like to **come by and see our showroom** in Willow Glen.
- Combine your visit with a **lunch** and any of the quaint downtown restaurants on historic **Lincoln Avenue!**

SOLID SURFACES:

Slab products such as Granite, Engineered Quartz, Corian, Caesarstone have become more competitively priced and a new product, **Engineered Marble Stone**, can be used for shower walls as well as counter tops.

WE ALSO WANT TO REMIND YOU THAT WE ARE ALWAYS AVAILABLE TO HELP YOU WITH YOUR HOME IMPROVEMENT NEEDS. We do other home improvement projects in addition to bathrooms and kitchens. If you need a referral we can access our network of home improvement specialists.

WE HAVE AN EXCELLENT PAINTER FOR OUR PROJECTS!

Painting can be included in our projects or referred to our customers. With over 35 years of experience, in addition to painting, they are also skilled at various other services including wall coverings, faux finishes, texturing, molding installation, door restoration, acoustic removal and concrete staining.